

**This document provides all the necessary terms and conditions of the Oxfordshire Homestay.**

**Airport or rail transfers**

Airport or rail transfers will be included in the booking price. This applies to local transfers to and from the following airports and rail stations.

* Birmingham International,
* London Heathrow,
* Stansted,
* Luton
* City
* St Pancras International Rail Station in London

The student invoice will detail any additional fees for transfers to airports that are further outside this region. Students must provide their accurate travel information, including the airport and terminal of arrival, arrival time, carrier, and the mobile phone number they will use upon arrival and departure, at least one week prior to the date of the airport transfer.

Transfers are always planned and coordinated carefully to ensure we can collect four students at the same time without incurring additional transfer charges for you.

**Governing Law and Jurisdiction.**

These Terms and Conditions are governed by and construed under the laws of England and Wales.

**Visa students**

Wherever possible, we will assist students applying for the Oxford Language Nest Homestay programmes with any visa applications they may need to arrange. This is typically achieved by Oxford Language Nest issuing a letter, at your request, which you can submit to the relevant authority as required. This letter confirms that you have booked and paid for the Oxford Language Nest Homestay programme, specifying the programme dates. It is the responsibility of students, parents, or guardians to apply for visas in good time. Oxford Language Nest is not responsible for visa applications and cannot be held liable if the Homestay has to be cancelled due to a visa not being applied for or arriving on time.

To ensure that you do not incur cancellation charges (see Cancellation Policy below), you are advised to allow sufficient time between the visa application, interview, and arrival date in the UK if you require a visa to travel for your Oxford Language Nest Homestay programme.

**Deposit for Homestay**

A **non-refundable** deposit of £400 per student is required to secure the booking. Bookings are guaranteed once the deposit has been received. The deposit is non-refundable, as the Oxford Language Nest team will commence arranging tickets and daily excursions as soon as the deposit is received and the booking is confirmed.

**Full** invoice payment is required **six weeks** before the scheduled start of your Oxford Language Nest Homestay programme.

Oxford Language Nest reserves the right to cancel any booking for any reason with a full refund. Reservations will be cancelled unless full payment is received by the due date.

**Cancellation policy**

If you need to cancel your Oxford Language Nest Homestay programme, please be aware that it will incur the following cancellation charges:

* If you give more than 14 days’ notice from the agreed start date of the Homestay course, you will receive a 50% refund of the total Homestay balance you have paid, minus the deposit.
* With less than 14 days’ notice but more than five days' notice from the agreed start date of the Homestay course, you will receive 25% of the total homestay balance you have paid on the invoice minus the deposit.
* No refund will be payable if less than five days’ notice is given before the Homestay programme starts.

If you fail to notify us that you will not be arriving, there will be no refund.

In the unlikely event of an emergency involving the host, we reserve the right to cancel the course without prior notice. The student will receive a full refund of the invoice balance. Cancellation requests must be sent to my email address below.

**Refunds**

Refunds will be credited to students' bank accounts using the same method by which they were originally received, in accordance with UK money laundering laws. I can only refund fees and cannot reimburse bank charges, so a small administration fee will be applied to cover the banking charges.

**Special requests**

If you have a special request for something that is not automatically part of my regular homestay (e.g., an all-vegetarian household, a ground-floor bedroom, etc.), please request it at the time of booking. I can then establish if the requirements can be accommodated; this will be included in the student(s) invoice. Please see my data protection policy for more information.

**Arrival time**

When booking your Oxford Language Nest Homestay programme, please provide us with your proposed start date, arrival date, and arrival location. Your invoice will detail this information.

**Curtailment of Oxfordshire Homestay**

If you must cut short your Homestay programme once it has commenced, regrettably, there will be no refund. It is strongly advised that you purchase travel insurance, which will cover you for the loss of fees related to the Homestay course, accommodation or home tuition, and transportation charges.

**Parental Consent**

You will need to provide a signed copy of a parental consent form, which authorises your homestay teacher to assume parental responsibility for safeguarding children under 18 years of age in the programme. This requirement is mandatory. The parental consent form includes personal details about each student and important information such as medical, social, dietary, and cultural specifics regarding each student. (See separate document).

**Travel and medical insurance.**

All students participating in a homestay programme with Oxford Language Nest must also acquire **travel and medical** insurance to ensure they are personally protected during their stay. This also includes safeguarding their personal belongings.

**Welfare and Safeguarding**

Please note that all welfare, cultural and safeguarding information is required before the homestay commences. A questionnaire will be forwarded to the student(s) before their attendance and must be completed as soon as possible.

**Miscellaneous**

Food allergies: Please note that all food will be prepared in compliance with any food allergies identified. All meals are home-cooked using fresh, locally sourced produce. They are of the highest quality and are also consumed by your host family.

All efforts will be made to ensure that allergies are catered for.

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| Mike Lynch |
| Student SupportOxford Language Nest Ltd (15556512)Online English Language Tuition & Homestay London and Oxfordshire |